

# Cyber Benchmark

## Market maturity and cybersecurity trends

June 2024



**Gérôme BILLOIS**

Partner

[gerome.billois@wavestone.com](mailto:gerome.billois@wavestone.com)

(+33) 6 10 99 00 60



**Clément JOLLIET**

Manager

[clement.jolliet@wavestone.com](mailto:clement.jolliet@wavestone.com)

(+33) 6 46 14 80 12

**WAVESTONE**



# W-CyberBenchmark: A result-driven methodology for an in-depth analysis of the level of cybersecurity maturity

Based on NIST Cybersecurity framework and ISO 27001/2, the **W-CyberBenchmark**, our **360° assessment approach**, goes further and provides:



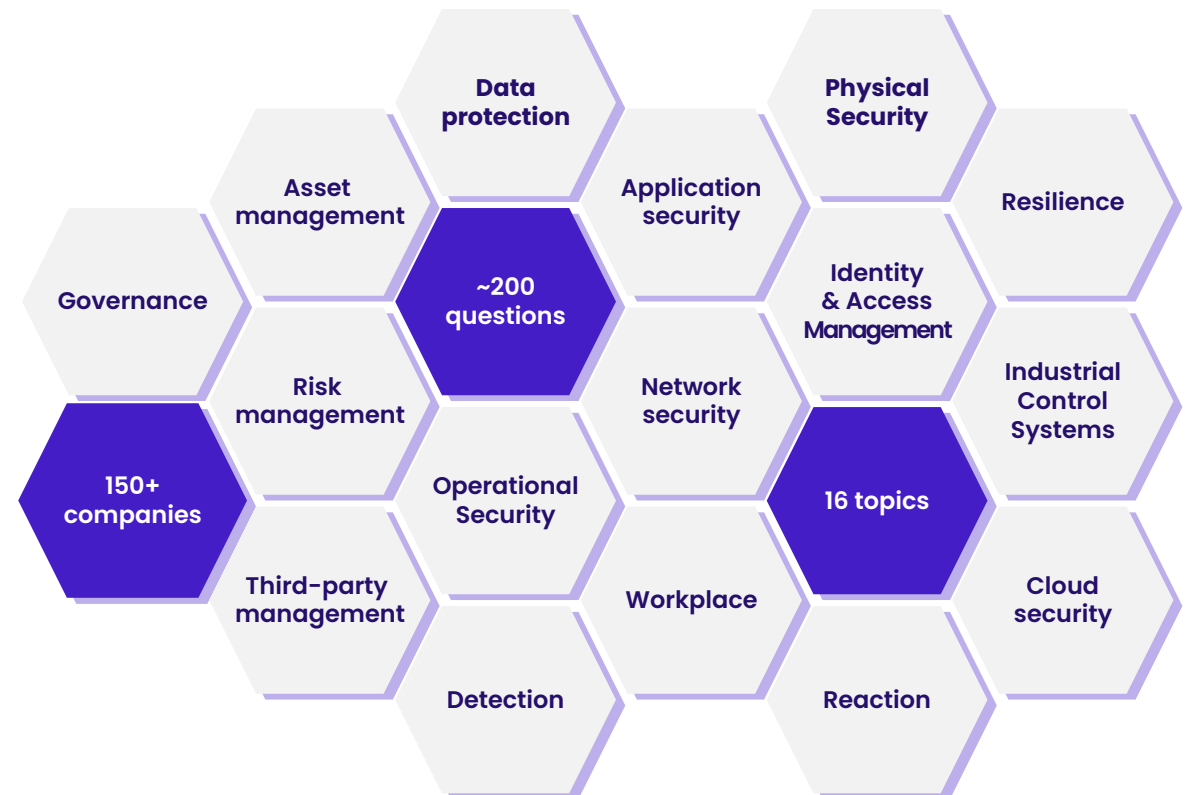
A comprehensive approach with an **organizational** and a **technology** maturity **assessment**



An assessment that takes into account the **complexity of organizations** that have different entities with different maturity levels



A benchmark vision: **150+ Wavestone customers** have already completed the assessment over the past years, presenting more than 7 millions employees .



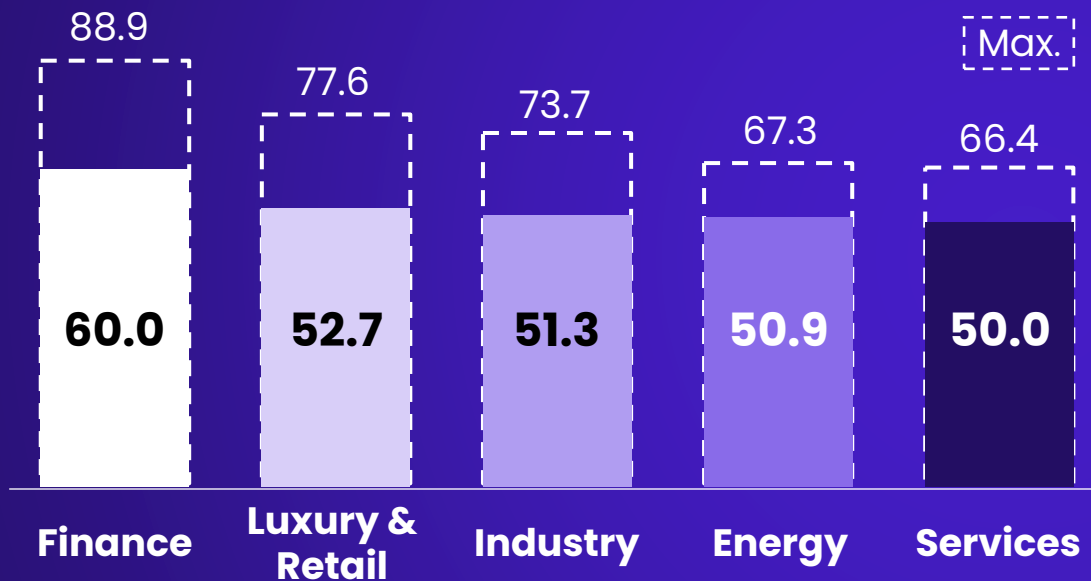
# How mature are large organizations?



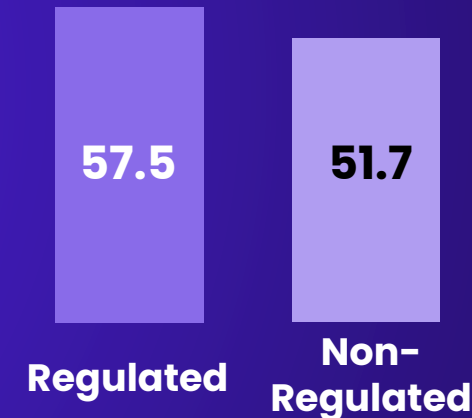
Based on **Wavestone 2024 CyberBenchmark**, overall maturity for large organizations is still increasing (**+1 point since 2023**), but the pace is slowing down

\*Companies with a turnover over \$1B (100+ org.)

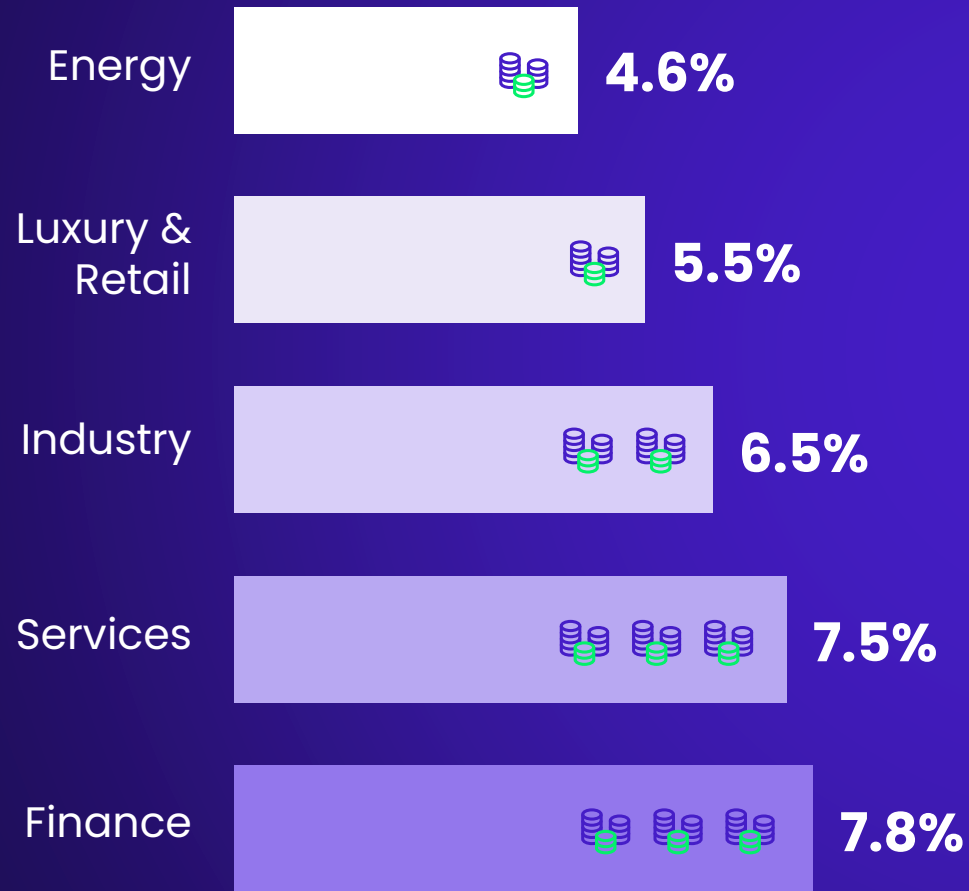
**Financial sector** is well ahead in overall maturity



**Regulations** have a major impact on maturity



# Cybersecurity spending remain **mostly stable** in large organizations



Average IT budget percentage dedicated to **cybersecurity**\*

**6.6%**

Range

First quartile  
**3.1%**

Last quartile  
**8.1%**

*\*Taking into account that budget percentages can vary a lot depending on previous investments and current build VS run balance*

# Despite the lack of resources, cyber teams are **still growing**...

Average **FTE** dedicated to cybersecurity per employee in large organizations

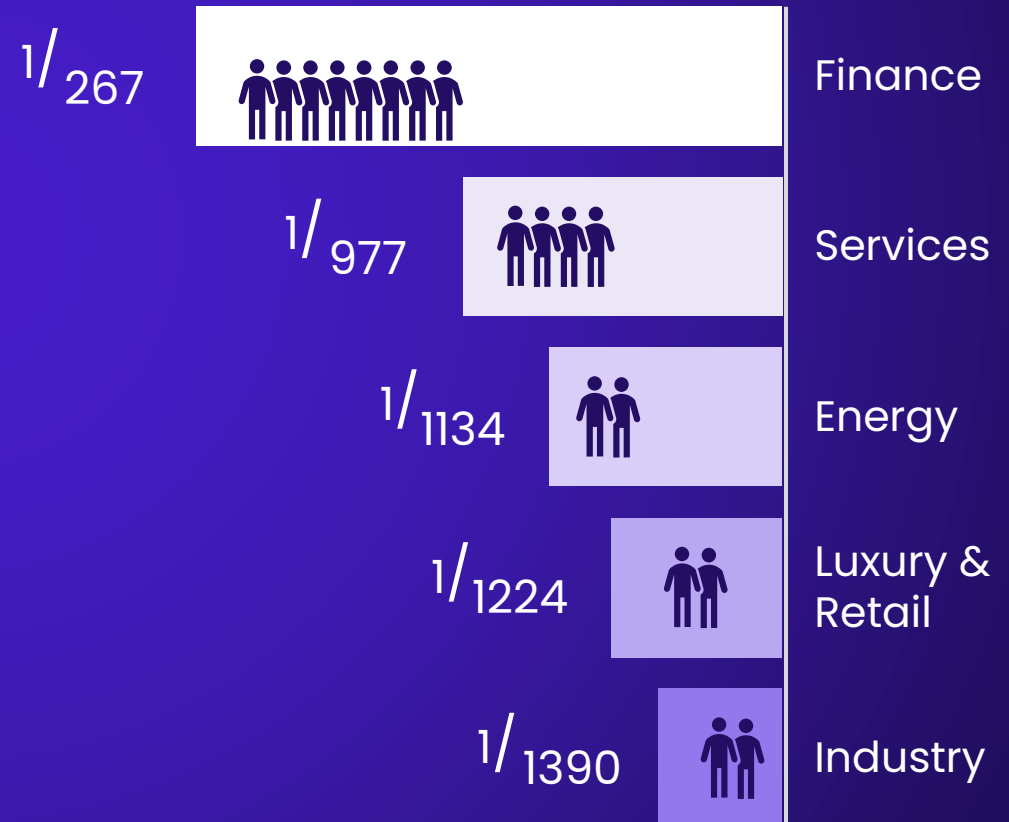
**1/1086**

Range

Best in class (top 10)  
**1/86**

Last quartile  
**1/1291**

... but differences between sectors remain significant



# Talent management is a challenge that must not be overlooked

The **cybersecurity workforce** landscape is not without **complexity**...

## Persistent talent shortage

**4 million** unfilled cybersecurity jobs in the world (+13% compared to 2022)  
*(ISC2 2023)*

## Lack of diversity in profiles

Only **25% of women** working in cyber (+1% compared to 2022)  
*(ISC2 2023)*

## Increasing skill gaps

**92%** of professionals reported having cybersecurity **skill gaps** within their organizations *(ISC2 2023)*

Some are starting to invest on **short term** and **individual posture**...

**47%**

of the companies have defined a **salary policy** and monitoring gaps with HR

...but actions taken are still lacking **long term** and **collective view**

**0%**

of the companies have a materialized **career path** (66% are building their first)

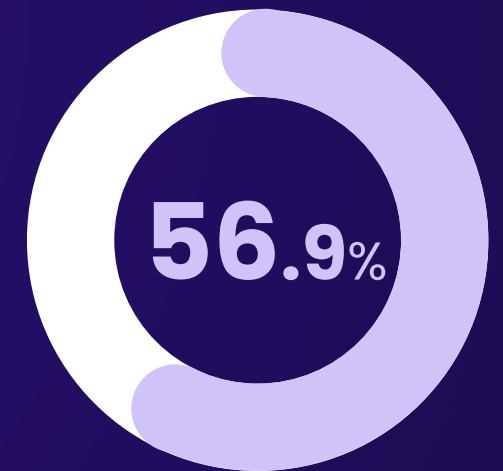
**60%**

of the companies have a clear **mobility process**

**6%**

of the companies have initiated actions to enhance **their internal branding image** (20% for external branding)

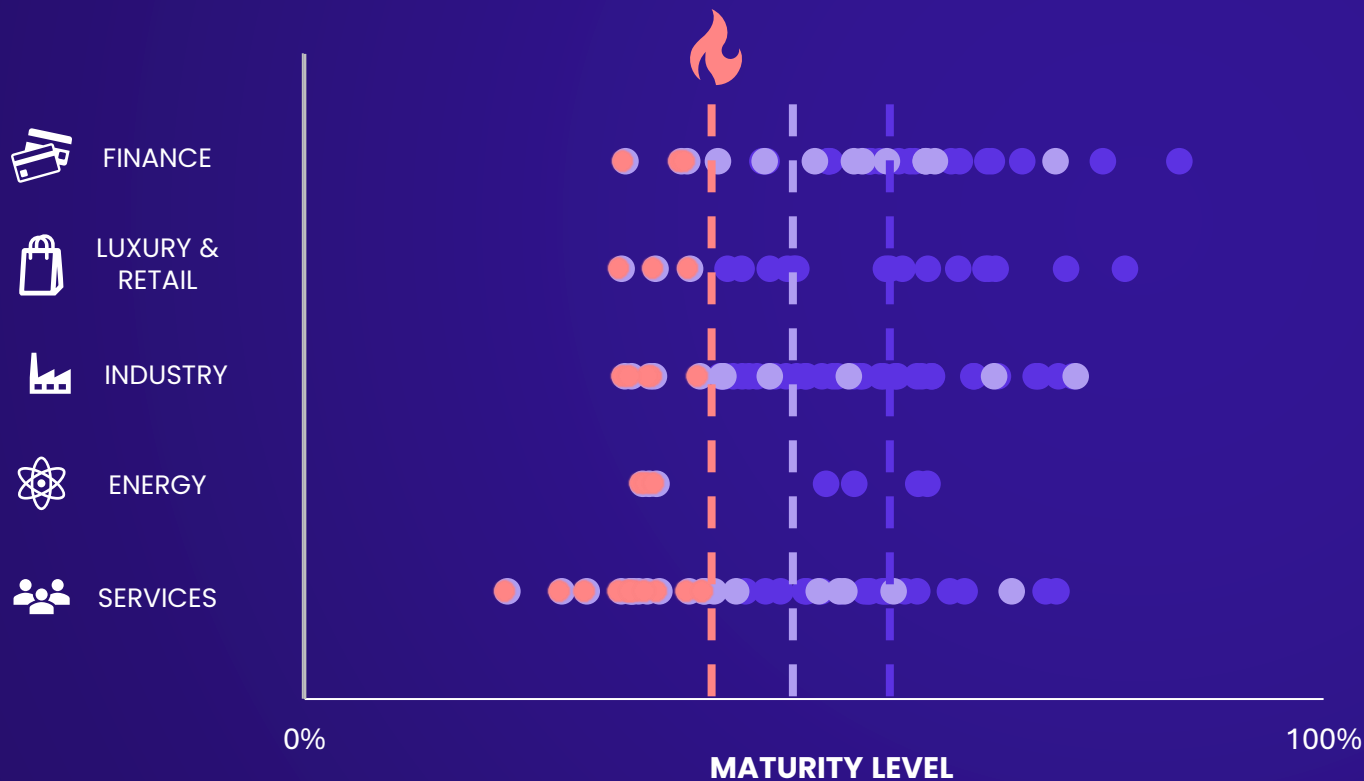
*How does the*  
**MARKET** stand  
*against the latest*  
**cyberattacks?**



Average maturity  
against **Ransomware**  
for large organizations

# How does the market stand against the latest **cyberattacks**?

Based on the latest **cyberattacks managed by CERT-Wavestone**, we have selected 29 anti-ransomware measures and assessed our customers' maturity on each of them (concerned topics: attack entry point protection, crisis management, backups, red button...)



**56.9%**  
ANTI-RANSOMWARE MATURITY  
OF **LARGE ORGANIZATIONS**

**51.9%**  
ANTI-RANSOMWARE MATURITY OF  
**MEDIUM AND SMALL ORGANIZATIONS**

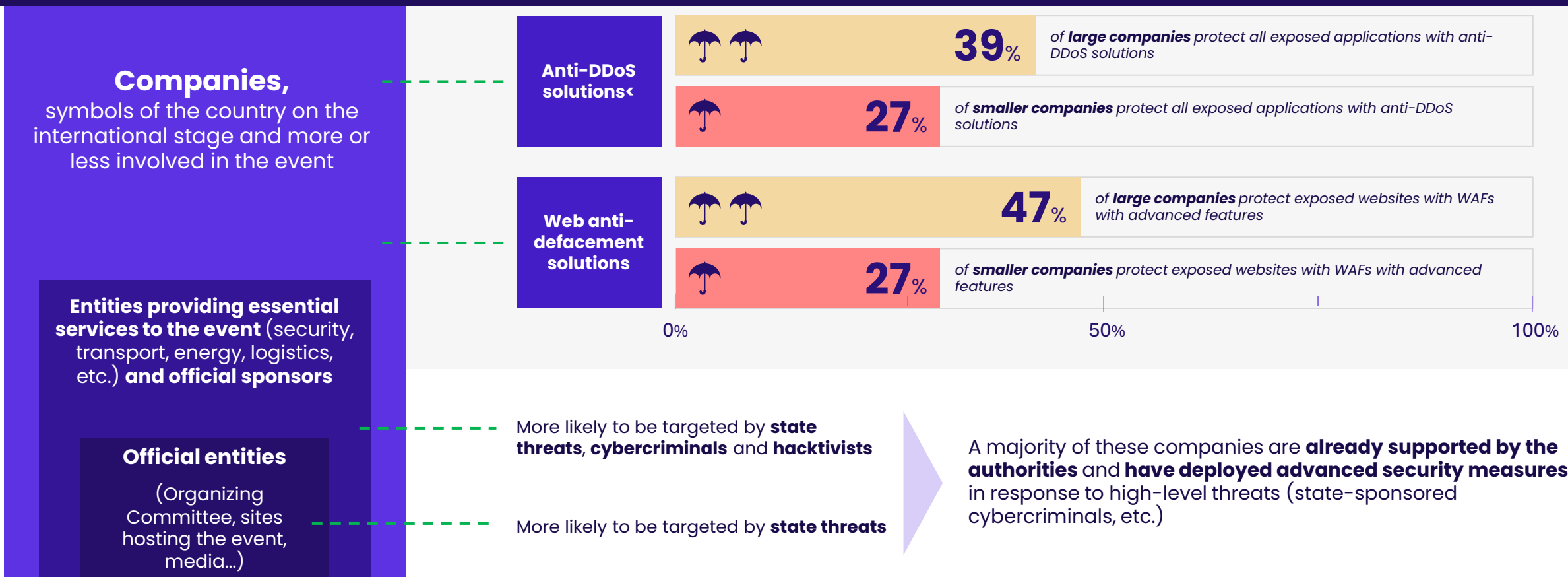
**54%**  
OF **MEDIUM AND SMALL ORGANIZATIONS**  
CONSIDERED  
TO BE IN A **CRITICAL SITUATION**

**0**  
**LARGE ORGANIZATIONS**  
IN A **CRITICAL SITUATION**



# Large-scale events expose companies to a heightened cybersecurity risk

When a large-scale event takes place in a country, hacktivist groups are likely to launch **widespread DDoS (Distributed-Denial-of-Service) attacks** aimed at rendering proposed services unavailable via multiple requests and **website defacements** aimed at modifying the content shared on the affected sites against the companies within the country

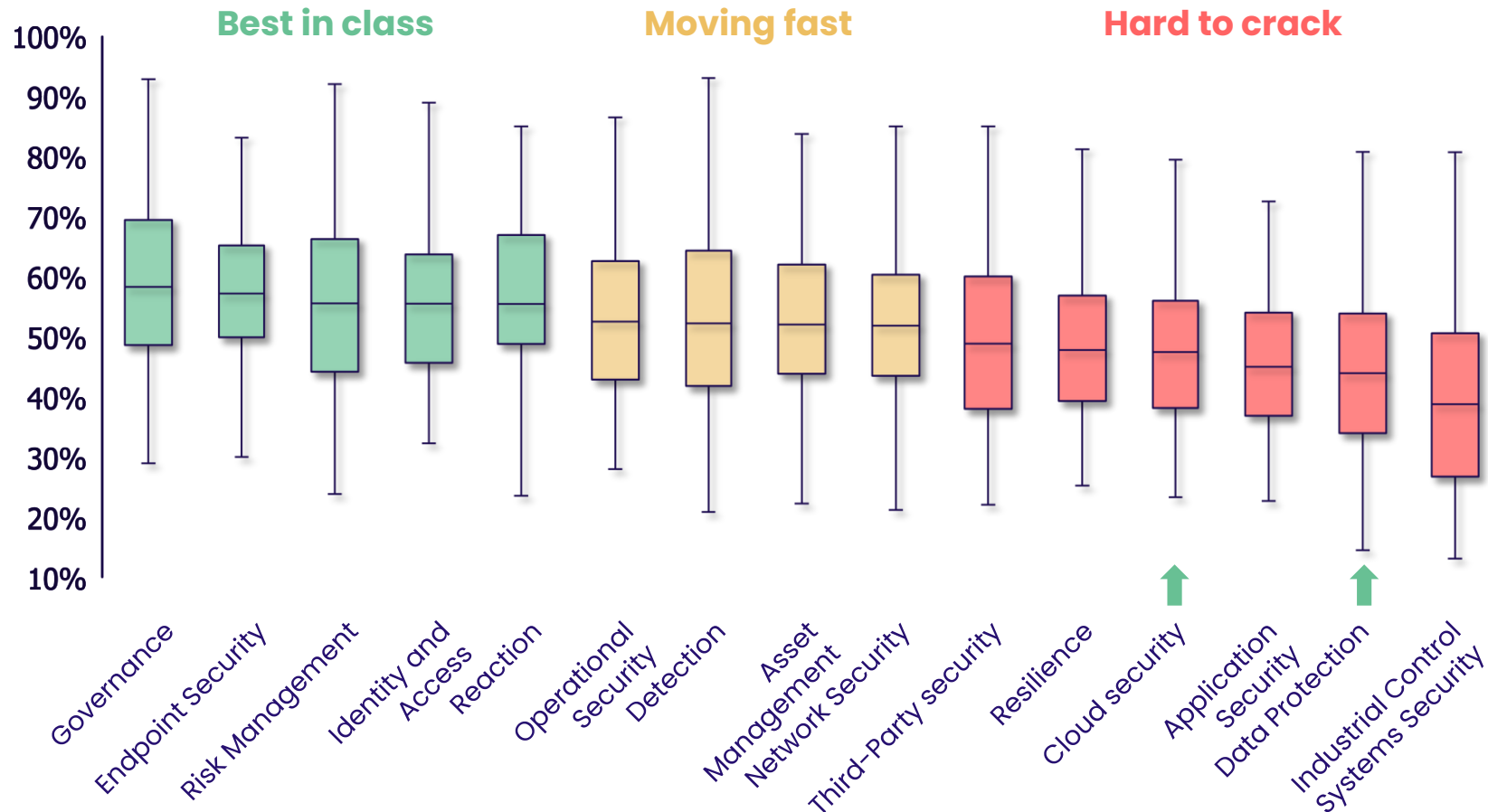


Types of event stakeholders

# Global overview on cyber topics

Large organizations' performance on key cyber topics in our 2024 CyberBenchmark

Maturity level



Box plot view of maturity score for every topic: Minimum / 1<sup>st</sup> quartile / Median / 3<sup>rd</sup> quartile / Maximum.

## Cloud

Cloud security, which was one of the less mature topics the previous year, has experimented the **most important increase** of maturity between 2023 and 2024 (+5%).

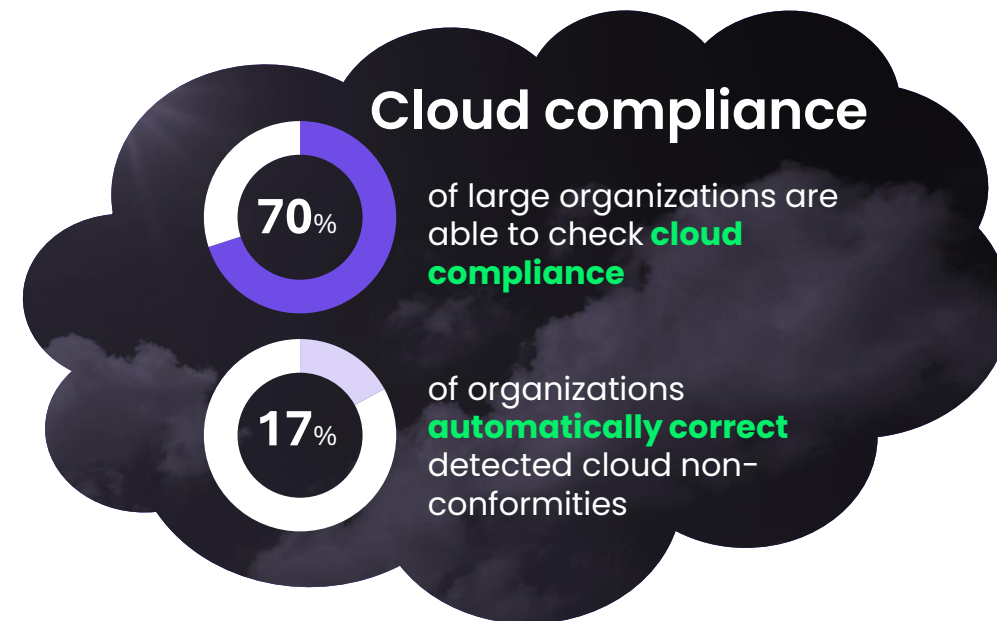
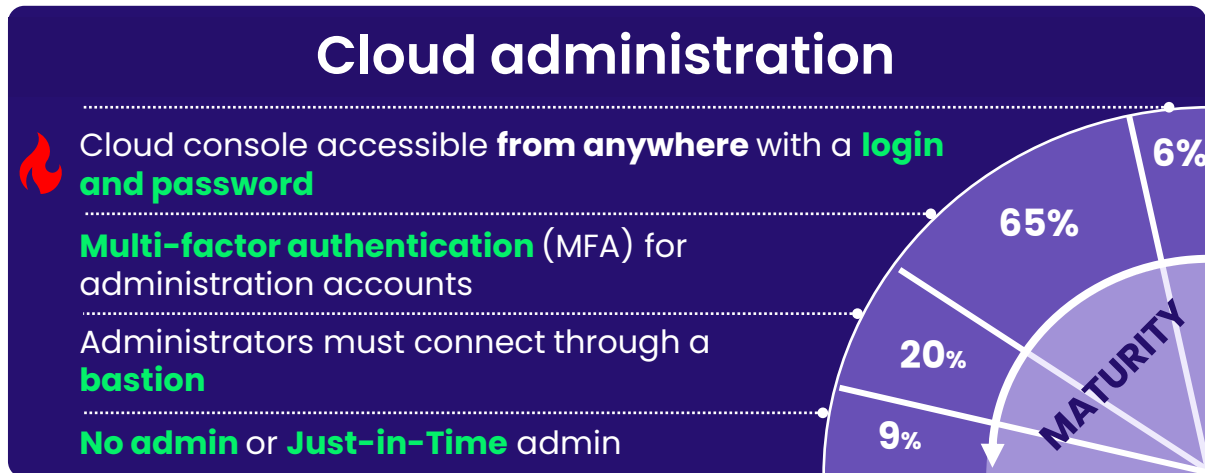
In many cases, the will to carry out a **quick migration** to cloud resulted in an **unsatisfactory level of security** that is being enhanced over the years.

## Data

Data security has also strongly evolved since 2023 (+4%). **Non-structured data** (such as emails and documents) are better classified according to their confidentiality, which is a key prerequisite to implement **Artificial Intelligence** solutions that will facilitate access to data.

Moreover, **data leaks are better detected** than last year, thanks to manual or automated monitoring.

# Cloud security is the biggest progress in 2024, reaching 48.3% for large companies (+5.1%)



## New opportunities and challenges



**CSPM** (Cloud Security Posture Management) solutions and the challenge of **scaling up and putting the responsibility outside cyber teams**



**CNAPP** (Cloud-Native Application Protection Platform) solutions and the challenge of **converging existing security tools**



**Cloud Eraser resilience scenario** and the challenge of **rebuilding a Cloud IS** from scratch

# Data security is progressing, while Artificial Intelligence is aiming at disrupting Cybersecurity

## Cybersecurity for AI

**Artificial Intelligence solutions feed on enterprise data.** Before implementing AI, it is essential to **secure the access to data** and to properly manage **access control**. Then, you can start thinking about securing the AI solution itself.

39%

of large organizations are ready to **train their own AI model** in a secure way (data sanitization and classification)

49%

of large organizations are ready to **use AI to facilitate access to data** while preserving data confidentiality (data identification, inventory and classification)

50%

**of our clients** are launching or have already launched projects to secure their AI solutions

## AI for Cybersecurity

**Cybercriminals** have seized AI technologies, which facilitate and accelerate their attacks. Therefore, **CISOs should** level up and also **adopt AI** for the **improvement** of their cyber capabilities. Some identified use cases are:

- **Anti-phishing and anti-malware protection**
- **Threat detection and response**
- **Identity and Access Management**
- **Data classification**
- **Network filtering** (review of firewall rules and verification of compliance to filtering policy)

*Some entry points are being*  
**increasingly exploited** by  
cybercriminals...

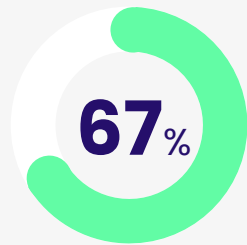
**THIRD  
PARTIES**

**OPERATIONAL TECH &  
INDUSTRIAL SYSTEMS**

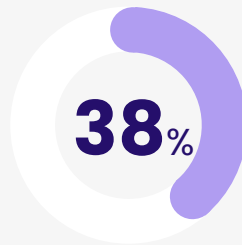
*...and the path to progress on these  
issues* **is both long and tortuous**

# The implementation of a third-party security operational model remains a challenging issue for large organizations

## A persistent challenge in securing their suppliers...

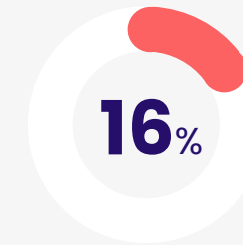


of large organizations include **security clauses in contracts** they signed



of large organizations **regularly audit** their critical suppliers\*

*\*Among the 60% that correctly inventory their suppliers*



of large organizations test their **incident response** and **recovery plans** with their suppliers across **all critical areas**

## ...which slow down some clients...

**Challenges** that our clients often face due to the proliferation of suppliers (several thousands or even tens of thousands):

- **Lack of synergy and communication** with procurement teams
- **Lack of understanding** of third-party risks
- **Unreliable third-party inventory**, resulting from **a lack of detailed processes**

## ...where others succeed!

**The success story** of a high-performing large group:

- **An efficient TPRM operational model** (synergy between security and purchasing)
- **30+ FTEs** dedicated to third-party monitoring
- Implementation of a **Data Warehouse, inventorying all third parties** continuously
- Ability **to link third parties to relevant business chains**, their level of risk, and underlying technical dependencies

# A slow but constant improvement of Industrial Control Systems' security for large organizations: 39.9%

**Network protection and filtering** is the Industrial Control Systems topic that has progressed the most (+4%) since last year

**Cyber Resilience** is one of the current challenges for the industrial sector: only 36% of large organizations manage safely **backups** and prioritize the most critical resources

The **industry-related sectors** present significant **differences in maturity** depending on whether the sector is **regulated** or not.

**50%** Of maturity for Sectors with **strong regulatory constraints**



**37%** ...whereas **other sectors** are noticeably less mature



However, this is meant to change with **NIS 2 directive** in all EU countries. All sectors considered “essential” or “important” (many of which are industry-related) will need to be compliant to the directive (see dedicated focus).



*What*  
**TO EXPECT**  
in the years to come?



# NIS 2: what should EU countries expect?

NIS 2 directive **extends the number of sectors** covered compared with NIS 1, will be applied to a lot more of organizations (**+50 employees and sales over 10M€**) What's more, NIS 2's coverage now extends to **the entire company**, and not just to perimeters qualified **as essential**.

## Are large organizations ready?

Through **the NIS 2 directive**, the European Union has set a number of **cybersecurity topics** that all EU countries must **comply with**. These topics include:

### CYBERSECURITY POLICIES

80%  
52%

of large organizations have properly implemented **ISS Policies** and **risk analysis processes**.

### RISK MANAGEMENT AUDIT PROCEDURES

72%  
42%

of large organizations **correctly control and audit** their IS, applications and cloud providers

### INCIDENT RESPONSE

57%  
41%

Large organizations have a 57% maturity score in the **incident reaction topics**

### CYBER HYGENE & TRAINING

56%  
31%

of large organizations **train** internal and external staff and top management **in cybersecurity topics**

### BUSINESS CONTINUITY & CRISIS MANAGEMENT

49%  
36%

Large organizations have a 49% score maturity in **resilience topics**

**X%** percentage of business with less than 1 billion turnover

## The other *mandatory* topic areas

HR, IAM AND ASSET MANAGEMENT

CRYPTOGRAPHY

SECURITY BY DESIGN AND IN RUN

STRONG AUTHENTICATION & ACCESS

THIRD-PARTY MANAGEMENT

# Let's state the obvious, the **cybersecurity landscape** will constantly uncover **NEW CHALLENGES**



**How do you fare? Get your own **evaluation!****

